

March 17, 2020

Thank you for your continued trust and partnership during this unprecedented time. We consider you part of the JOY Tour & Travel family and your safety remains our highest priority.

Due to the current crisis created by the COVID-19 Coronavirus, we are rescheduling all of our April tours. We are diligently working with all the vendors involved with the tours/events that are affected. In addition, we will place updates on our website and social media platforms. Please keep in mind that we are working in chronological order and as soon as events or shows are changed, we will notify those directly whose trips are affected. As we continue to receive updates from our federal and state government regarding closures, gatherings and other guidelines we will make decisions regarding the tours beyond April.

For Group Tours that are rescheduled: As trips are rescheduled, we will send out the new dates and itinerary. If you are unable to make the new dates, you will have a credit to use toward a future trip.

Please remember that this situation is changing rapidly, and tour dates might change more than once. We will keep you informed if that happens.

For Leisure Travel:

Now, most airlines and cruise lines are making changes to their schedules and offering various travel waivers for travel through specific dates. If your travel is directly affected by any of these changes, your Travel Specialist will contact you.

As always, we are here for you, working to ensure a safe and memorable travel experience.

Sincerely,

Kenya Duke

Owner / CEO